

Help file for Digilocker Process (2FA)

Step 1: The client will be redirected to Digilocker Page wherein the client will have to enter “Aadhar Number” & “Captcha” and click on “Next” button.

The screenshot shows the 'Client Onboarding' page. At the top, there are logos for MeriPehchaan, G20, and Digilocker. The main heading is 'Client Onboarding'. Below it, a message states: 'You are about to link your Digilocker account with Client Onboarding application of NJ Capital Pvt. Ltd.. You will be signed up for Digilocker account if it does not exist.' There is a text input field labeled 'Enter Aadhaar Number*'. Below this, a message says 'Please enter the following text in the box below:' followed by a captcha image showing 'CMB ZNK' and an empty text box. A link 'Unable to read the above image? Try another!' is provided. A green 'Next' button is at the bottom. A blue link 'Return to Client Onboarding' is at the very bottom. A blue oval callout points to the Aadhaar number field with the text: 'Client will have to enter 12 digits Aadhar Number & Captcha as reflects on screen and then click on "Next" button.'

Step 2: After entering details, client will be re-directed to below OTP page, wherein the client will have to enter OTP received on their registered mobile number with Aadhar.

The screenshot shows the 'Client Onboarding' page for the OTP step. At the top, there are logos for MeriPehchaan, G20, and Digilocker. The main heading is 'Client Onboarding'. Below it, a message states: 'UIDAI has sent a temporary OTP to your mobile ending in *****9096(valid for 10 mins).' There is a text input field for the OTP, with a blue border and a small eye icon on the right. Below this, a message says 'Wait few minutes for the OTP, do not refresh or close!'. A green 'Continue' button is at the bottom. A blue link 'Return to Client Onboarding' is at the very bottom. A blue oval callout points to the OTP input field with the text: 'Client will have to enter OTP received on registered Mobile number with Aadhar.'

Step 3: After entering correct OTP,

3.1 If the client has already generated Digilocker PIN, then he/she will have to enter the “6 Digit Security PIN” of Digilocker.

The screenshot shows the MeriPehchaan G20 India 2023 login interface. At the top, it says "You are already registered with DigiLocker." Below this, it prompts the user to "Please enter your 6 digit DigiLocker Security PIN". There is a text input field labeled "6 digit security PIN*" with a toggle icon on the right. Below the field is a link that says "Forgot security PIN?". At the bottom of the form is a large green "Continue" button. Below the form is a link that says "Return to Client Onboarding". A blue oval callout points to the input field with the text: "Client will have to enter '6 digit security PIN' of Digilocker."

3.2 If the client has already generated Digilocker PIN but forgot the same, then it can be reset through “**Forgot security PIN?**” option wherein client will have to enter “**Date of Birth**” as per Aadhar records.

This screenshot is identical to the one above, showing the same login interface. However, a blue rectangular box highlights the "Forgot security PIN?" link. A blue oval callout points to this link with the text: "Client can click on 'Forgot security PIN?' to reset Digilocker PIN."

MeriPehchaan
NATIONAL SINGLE SIGN-ON SERVICE
by
DigiLocker

G20
INDIA 2023

DigiLocker

Verify your date of birth

Date	Month	Year
<input type="text"/>	<input type="text"/>	<input type="text"/>

[Return to Client Onboarding](#)

Client will have to enter "Date of Birth" to reset Digilocker PIN & click on Continue.

3.3 If client has not generated Digilocker PIN earlier, then client will be asked to create/set "6 digit security PIN".

MeriPehchaan
NATIONAL SINGLE SIGN-ON SERVICE
by
DigiLocker

G20
INDIA 2023

Set Your DigiLocker Security PIN

6 digit PIN provides extra security to your account with two factor authentication. Don't disclose your Security PIN to anyone.

6 digit security PIN*

[Return to Client Onboarding](#)

Client can create/set "6 digit security PIN" as per their choice & can click on continue.

Step 4 : After successful entering/resting/creating PIN, the client will be asked for their consent and the rest flow will remain the same.

